

Meeting Minutes

Meeting:	Consumer Council
Venue:	SCDHB Board Room Level 6 Gardens Block
Date and Time:	24 October 2019 12:00 noon to 2:45pm

Name:	Present
Neil Kiddey	✓
Mark Rogers (Chair)	✓
Anne-Marie McRae	✓
Shannon Hansen	✓
Jane Cullimore	✓
Absent	
Katrina Whiu	
Also in attendance:	
Jenny Ryan (Minutes)	
Nigel Trainor	
Robbie Moginie	
Aleisha Whitehead (SI Alliance)	
Nigel Millar (SI Alliance)	

Agenda Items:

- Karakia** – Dianne Black
- Apologies** – nil
- Interests register.** No new conflicts/interests to report.
- Minutes** of 15 August 2019 meeting. *Moved Neil/Shannon that these are a true and accurate record.*
- Matters Arising:** Nil
- Correspondence:**
Inward: Fiona Long coordinator Maternity Quality and Safety Programme (MQSP) notifying they are looking for two new consumer reps on the MQSP Steering Group.
Outward: CC Annual report provided to the Board
- Dr. Nigel Millar presentation and discussion.** Very informative with a number of matters to consider such as privacy, security, access audits, roles and permissions, Maori data sovereignty, etc. Aleisha took notes which will be compiled following all South Island CC consultations and provided back to CC's later in the year. Public consultation will be undertaken next year.
- Community Engagement project update** Robbie clarified what was happening with this project and how CC members could be involved. The Surgical Patient Journey – Scheduling project is progressing quickly and this hui is scheduled in November. The Maori and MHS hui will be next year.
- Committees review.** Nigel updated that Doug Martin's report from this review has been received and a decision by the Board should be finalised in December. CC will await firm information before beginning formal recruitment of new members.
- Complaint Analysis request from Clinical Board:** Jane raised the minutes of the August Clinical Board meeting relating to *Consumer Council will be asked to take*

responsibility for investigating the three top categories - Care Treatment, Medication Information and Accessing Funding for the themes and report back to Clinical Board. It was agreed that the members are not in a position to undertake this investigation. Jane to report this back to the Clinical Board. Jenny reported that complaints about the refurbished waiting area had been received and there is an increase in complaints relating to eligibility, access, and rescheduling/postponements of procedures.

11. The agenda items relating to the Workplan update and meeting dates for 2020 were not discussed.

Meeting closed at 2.45 pm.

Dates for the next meeting to be notified.

DRAFT