

**MEETING OF THE CONSUMER COUNCIL
HELD ON 17th June 2021
12PM, BOARDROOM, SCDHB**

PRESENT

Bridget Duff (Chair), Joy Sylvia (Deputy Chair), Neil Kiddey, Kylie Douglas, Andrew Humphrey, Julie Patterson, Jill Merritt, Gareth Ford

IN ATTENDANCE

Jason Power, Chief Executive Officer, Robbie Moginie, Director Organisational Capability and Safety, Dianne Black Consumer Advisor SCDHB Mental Health & Addiction Services

1. KARAKIA & WELCOME

The chair welcomed everyone to the meeting. Kylie Douglas opened the meeting with a Karakia.

We wish to record our sincere condolences to Barb Gilchrist at the recent loss of both her parents.

2. APOLOGIES

Katrina van den Broeke, Barb Gilchrist

3. INTEREST REGISTER

No new interests to declare

4. CONFIRMATION OF MINUTES OF MEETING HELD 6 MAY 2021

It was **confirmed** and **agreed** the minutes of the meeting held on 6 May 2021 as a true and correct record.

5. MATTERS ARISING FROM THE MINUTES

- Neil requested that some names be corrected on these minutes.
- Cancer Consumer Group – Julie has missed out on this panel.
- Advance Planning rep – need to confirm with Katrina if she has joined this group.
- Barb to liaise with Rachel Mills from ED for possible presentation at our next meeting.

6. CORRESPONDENCE

- Taken as read

7. SCDHB REPORT

A verbal report was provided from Jason Power, Interim CEO:

- Health and Disability review update was provided to the Consumer Council. Lots of work to be done leading up to 1 July 2022 when Health NZ comes into being.
- Covid-19 – So far 14,000 full doses have been completed. The vaccination programme is progressing well. In the process of implementing the National Booking System.
- Site redevelopments – still on track. Last bits of the entranceway is underway. New AT&R On track to start construction Sept/Oct, refurb of Maternity & Paediatrics over the next 12 months. New endoscopy clinic Suite is in the old Café site. 2-3 years of further redevelopments still to come. Suggested that Jason could include some of these positive outcomes in his next Upbeat Article.
- Talbot Park – all residents have now left. Move was successful.

Robbie Moginie – Restorative Justice Process is being investigated for possible inclusion in Hospital protocol

8. QSM UPDATE

- Joy Sylvia & Gareth Ford will join Barb Gilchrist to assist and monitor Consumer Engagement QSM work.
- Adult hospital survey – Full report sent out to CC members

9. CONSUMER COUNCIL MEMBERS REPORTS

Reports taken as read.

- **End of Life Choice Act** – Bridget shared an information sheet from the Ministry of Health to enable all members to have the correct facts around the 7 November implementation.
- **ENT Credentialling update** – Kylie has attended the focus group in preparation for this upcoming credentialling. It was suggested that we look to make these focus groups more welcoming – maybe a cup of tea/biscuit etc if possible depending on the space used.
- **Health Literacy Project** – still awaiting final work by DHB staff to complete this work.
- **Remote Patient Monitoring** – Joy has been working hard on the project. The device to be used has been decided upon and group is now awaiting Ethics Committee approval. MOH is reportedly very excited about this pilot and it is highlighting many possibilities for additional possibilities this device can offer.
- **HQSC** – Joy has been attending the monthly Zoom meetings and sought support from the CC to put forward some positive suggestions to make these meetings more productive. There has been a lot of emails from HQSC regarding the future of CC'c in the framework of the new Health System.
- **Mental Health Engagement Document** – CC members met for a workshop facilitated by Joy Sylvia and a document was then submitted to the working group. Andrew has requested that all final drafts of future documents of this nature be tabled to all committee members before submitting.
- **Clinical Board** – Neil gave a update of points of interest from his last CB Meeting – they had an informative presentation from the Health Round table. There was also a presentation on the Engagement Document for Mental Health and Addiction Services. There was good discussion on this subject and CB members have been asked to provide feedback.
- **Measuring Mental Health & Addictions Services Consumer & Whanau Experience** – coming out of the Consumer engagement QSM framework this group is working on improving the markers for the services provided in this sector. Currently in the gathering information phase.

10. GENERAL BUSINESS

- New members – Joseph Tyro and Karl Te Raki have nominated a Maori representative to join the CC. Bridget and Joy will meet with her and arrange an Induction before our next meeting.
- Discussion about including a student representative to the CC. Bridget will draft up an approach to local High Schools and run past Robbie for approval before sending. Also look to approach YMCA for other possible young person input.
- Dianne Black gave the group a run down on work being done at the Kensington Centre and associated programs. Very informative and a good learning opportunity for CC members.
- Joy mentioned that she had been approached to endorse a nomination for the Tongan Society for the SC Gala Awards. There was discussion about this and the great work that this society does. It was agreed by all CC Members that the endorsement would come from the Consumer Council as a whole.

Meeting closed at 2.30pm with a Karakia

Next Meeting Thursday 19th August 2021 at 12pm