

Memo

To: Disability Support Advisory Committee

From: Arlene Goss, Communications Advisor

Date: February 23, 2010

Re: REVIEW OF SIGNAGE AT TIMARU HOSPITAL

Last year's Accreditation review at Timaru Hospital recommended a review of signage, in particular signage in the Garden's Block.

A working group consisting of the Communications Advisor, Maintenance Manager and Consumer Advisor (Mental Health) is presently undertaking this review.

Although the review is not yet complete, it has already raised the need for several improvements.

Quotes are being sought for the design of an expanded map of the hospital campus that splits the main buildings into separate floors and identifies the services on each floor. This map will be printed and made available to the public at entry points.

Each floor of the Garden's Block has also been reviewed and a list of changes relating to internal signage on each floor will be included in the final report. Other changes will also be suggested to external signage and in the Clinical Services Building.

Before writing a final report, the working party would like to consult with DSAC members about any concerns they have with hospital signage and any ideas for improvement, in particular from the perspective of patients and visitors who have disabilities.

Recommendation

That the Committee:

- **Receives** this report
- **Notes** any concerns and suggestions regarding hospital signage.