

Memo

To: DHB BOARD

From: Chris Fleming, Chief Executive Officer

Date: 18 February 2010

Re: **DISTRICT ANNUAL PLAN (2009/10) OBJECTIVES –QUARTERLY PROGRESS**

Attached is the second quarter's progress report on District annual Plan Objectives for 2009/10. Reporting was delayed a month as a consequence of the impact of the Christmas / New Year period on the timing of results.

Progress has continued largely in line with expectations, while there are some delays overall year end progress is on track to see substantial achievement against the objectives.

Areas of concern include:

- Progress on South Island Health Service Planning. A major stumbling block in terms of progress on this front is the competing priorities across the 6 District Health Boards. This is being raised at the South Island CE's meeting on 19th February as progress is at risk.
- Ambulatory Sensitive Hospitalisations which is still suffering a lack of robust engagement on the Clinical front. We are hoping this will receive more traction with the appointment of new Senior Medical Staff.
- Better help for smokers to quit. Actions are being taken to improve this result, however the DHB has been slow to react to poor performance on this front.
- Timely discharging of patients. Our results year to date are well behind target. This has been formalised into a specific project with improvement expected over the coming months
- Performance Appraisals for staff. This priority recognises that undertaking at least annual performance appraisals for staff are a critical part of valuing staff and providing opportunity for feedback both positive and negative to and to ensure development opportunities are identified. On a year to date basis we have only achieved 54%. The majority of staff who have been missed are front line clinical staff which is particularly concerning. The General Manager Clinical Services has been given this as a particular target to see an improvement plan developed.

On the positive side of things, Emergency Department Triage Times, Shorter Stays in Emergency Department, and Surgical Discharges have all shown a notable improvement in the quarter.

Recommendation

That the Board:

- **Receives** this report

Chris Fleming